Phnom Penh, Cambodia
Contact: +85570288711
Email: info@stoneplus.bz
Website: www.stoneplus.bz

WARRANTY

When installed in accordance with the supplier's application specifications, **Stone+** unconditionally guarantees its stone veneer flats and corners to the original purchaser for a period of **5 years** from the date of purchase.

This warranty covers:

- Delamination or peeling
- Significant discoloration caused by manufacturing defects
- Structural integrity issues due to product defects

Warranty Exclusions

This warranty does **not** cover:

- Damage caused by improper installation, misuse, abuse, or accidents
- Natural weathering, little color changes due to exposure to sun, rain, and environment
- Damage caused by chemicals, cleaners, or sealers not approved **Stone+**
- Normal wear and tear or cosmetic changes over time
- Damage due to substrate failure or movement
- Installation, replacement, or labor costs of any kind

Warranty Claim Process

To make a warranty claim, the purchaser must:

1. Provide proof of purchase with the date.
2. Notify **Stone+** within 30 days of discovering the defect.
3. Allow **Stone+** or its authorized agent to inspect the product.

Remedies

If a valid claim is made under this warranty, **Stone+** will, at its sole discretion:

- Repair or replace the defective stone veneer product **only**
- **Will not be responsible for any installation, removal, replacement labor, or other costs**

Contact Information:

St. 81BT, Chamroeun Phal, S/K Beong Tumpun, Khan Meanchey, Phnom Penh
+85570288711
info@stoneplus.bz
www.stoneplus.bz